

## **BowlsLink Scoring App**









## **Bowls Victoria Tutorial Video**



youtube.com/bowlsvictoria



Troubleshooting	
What are my login details?	You must use the <b>same login details</b> as you would use to log into <a href="BowlsLink">BowlsLink</a> (bowlslink.com.au). Do not set up new login details for the scoring app.
I don't know my login details	<b>Contact your Club Secretary</b> for your BowlsLink email address or ID/Membership number.
I've forgotten my password	Open login page and select 'Forgotten your password?', follow the prompts. You will need the email address you originally used to sign up for BowlsLink, or the email address you supplied to your club. Contact your Club Secretary if you're not sure.
My rink is playing a different rink to what's showing in the Live Scoring App.	The Side Manager(s) will need to match the Rinks before the game by actioning 'Swap Away Teams'. This step must be carried out in BowlsLink prior to the match, and cannot be done in the scoring app.
What if we have a tied end?	Both competitors submit a score of '0'.
How do I locate my Section?	Once you've found your competition (eg; Midweek Division 1), select your Section. You'll see 'Section 1' displayed - click on the down arrow to locate your Section number.
How do I make live scoring available for a match?	The Pennant Administrator (with BowlsLink admin access) will need to enable live scoring ('enable app scoring') in BowlsLink for the match that is to be live scored.
Why can't I find the match that I want to live score?	If this step has not been actioned in BowlsLink, you will not be able to locate the match in the live scoring app.  This step must happen in BowlsLink prior, and cannot be set up within the live scoring app. Don't forget to nominate the number of ends if it's a team event (Pairs, Triples, and/or Fours).

## **Need further assistance?**

Please contact Matt Ottobre, BV Education & Training Manager P: <u>0411 516 328</u> E: <u>matthew@bowlsvic.org.au</u>